



A Monthly Newsletter

March 2025

Serving the Community

“Your Independent Local Government Agency Providing Water, Wastewater, Drainage, Security and Solid Waste Services”

District Meeting Schedule For March 2025

All Meetings are in Person

COMMITTEE MEETINGS

*Thursday March 6th
9 a.m. - Communications & Technology
10 a.m. Security*

*Tuesday March 11th
Improvements 8:00*

*Thursday March 13th
9:30 a.m.—Personnel
10:00 a.m.— Finance*

*Friday, March 14
Special Board Meeting
10:00*

BOARD MEETING
*Wednesday
March 19th
5:00 p.m.*

The public is invited to attend.

All meeting dates and times are subject to change.

Check our website, www.rmcsd.com for any changes.

CSD SECURITY THANKS YOU FOR YOUR FEEDBACK

CSD Security thanks the residents of Rancho Murieta for their feedback as changes are implemented to stretch the community’s security dollar as far as it can go to provide the services the community expects. A large part of CSD’s effort to provide more security services is managing costs, which includes moving from eight to six full-time benefited Gate Officer positions and covering more shifts with part-time Gate Officers. A number of part-time gate officers were brought in, trained, and are being evaluated as to their ability to successfully do the job.

As with any new initiative, there have been challenges which need to be addressed. The Security team did its best to plan and implement changes and is evaluating what is going right and where improvements are needed. Steps to address critical deficiencies such as employees not properly vetting all vehicles entering the community through the visitor lane are being addressed. Other issues that have been reported include the need for identifiable clothing, non-CSD personnel loitering in the gate house, and parking in handicapped parking spaces have also been addressed. The community pays good money for security, and the CSD Security Department is dedicated to providing the best possible security with the resources available. The community can expect to see continuous improvement.

Some positives from the recent changes include:

All patrol shifts are covered. Starting in January, two former full-time Gate Officers became Community Service Officers (CSOs) bringing the number of full-time CSOs from two up to four. This, combined with the Administrative Sergeant, makes it possible for CSD Security to cover all possible patrol shifts for the first time in several years (since FY 21-22 or further back).

Five residents of the community are in various stages to fill shifts as part-time gate officers. You are already seeing some of these individuals in the gate houses and the rest will soon be ready to serve.

Thank you again to the community for your feedback and patience as we all work together to keep the community safe.

NEW SECURITY HOTLINE EMAIL

The District has added a Security Hotline email address:

securityhotline@rmcsd.com

Please send your security related questions or concerns here. Your message is important to us, and it will be addressed in a timely manner. If you are experiencing a life-threatening emergency requiring immediate police, fire, or ambulance assistance, please call 911. You can reach CSD Security 24 hours a day at 916-354-CARE (2273).



WHAT IS THE RESIDUE ON MY HOME PLUMBING FIXTURES, FOR EXAMPLE SINK FAUCET AND SHOWER HEAD AND IS IT DANGEROUS TO MY HEALTH?

The residue that builds up and stains home fixtures is most commonly minerals and deposits from the drinking water we serve. These items are beneficial to your health and to the pipes that we use to deliver the water to your residence. They can be in the form of calcium, manganese and other minerals. They build up on the surface of fixtures due to the design of the fixture. Most sinks have aerators and screens at the end of them. These act as an area where these minerals can build up and become unsightly. A good cleaning program and regular usage of the fixtures can keep this buildup from occurring. Please see, attached in this article, a link to another article that provides tips and techniques to keep your fixtures looking clean and lasting longer.

As for staining such as a ring in the bathtub or a ring in the toilet bowl, these can be caused by bacteria that exist on the surface of your fixtures and build up where the ring of water usually rests. Simple cleaning of these areas with a very weak bleach solution or vinegar solution will also keep this ring from being unsightly. If you do not frequently use some of your water fixtures, we would recommend utilizing them from time to time to keep fresh water in them. If you are planning a long vacation on your return home, it may be wise to flush your home fixtures and go to a water spicket in the backyard and turn on the water until the water temperature decreases. This is a sign that you now have fresh water from our mains in your home plumbing system and through it.

If we do work in the area you live in and ask you to please flush your home piping this is not due to material getting into the water system during the repair. It is due to the pressure and flow disturbance breaking free those same minerals in our pipes and the possibility they will travel into your pipe and cause concerns. This material is not dangerous but does not look appealing. Thank you for letting us serve you at RMCS D. Please refer to the article below for more information:

[How to Clean Faucet Head Residue and Buildup](#)

LEAKS CAN RUN, BUT THEY CAN'T HIDE

Are you ready to chase down leaks? Household leaks can waste nearly 1 trillion gallons of water annually nationwide, so each year we hunt down the drips during Fix a Leak Week. Mark your calendars for EPA's annual Fix a Leak Week, March 17 through 23, 2025—but remember that you can find and fix leaks inside and outside your home to save valuable water and money all year long.

Learn how to find and fix leaks during Fix a Leak Week. It's as easy as 1-2-3. Click the link below to find out more:

<https://www.epa.gov/watersense/fix-leak-week>



HERE COMES THE RAIN!!!

SANDBAGS

There are Sandbags available at the CSD Office! Please find Sandbags, dirt and a shovel on the right side of the parking lot as you drive in, next to the gate to the Wastewater Treatment Plant. Please help yourself!

DEER CREEK/SCOTT ROAD CROSSING STREAM GAUGE

Here is the link to check the stream level of Deer Creek and Scott Road due to rain and possible flooding.

<https://isscottroadflooded.com/>

Board of Directors

Stephen Booth
President
sbooth@rmcsd.com

John Merchant
Vice President
jmerchant@rmcsd.com

Linda Butler
Director
lbutler@rmcsd.com

Randy Jenco
Director
rjenco@rmcsd.com

Tim Maybee
Director
tmaybee@rmcsd.com



A Monthly Newsletter

March 2025

Serving the Community

BUSINESS HOURS

Monday - Thursday
8:00 a.m. to 5:30 p.m.
Friday
8:00 a.m. to 12:00 p.m.

Mimi Morris
General
Manager

mmorris@rmcsd.com

Mark Matulich
Director of Finance
and Administration

mmatulich@rmcsd.com

Eric Houston
Director of Operations

ehouston@rmcsd.com

Amelia Wilder
District Secretary
Clerk of the Board

awilder@rmcsd.com

David Labrado
Interim Security
Sergeant

dlabrado@rmcsd.com

Travis Bohannon
Chief Plant Operator

tbohannon@rmcsd.com

Ron Greenfield
Utilities Supervisor

rgreenfield@rmcsd.com

FEBRUARY 19, 2025 BOARD MEETING HIGHLIGHTS

- Instructed Tim Maybee, Park’s Representative, to approve Rancho Murieta North Properties Conceptual Map
- Received Water 101 Update
- Discussed Strategic Planning Sessions and instructed Staff to get a revised bid from LRI
- Approved Software Accounting Software Contract with Caselle
- Approved Administrative Sergeant Job Description
- Approved updated District Secretary/Board of the Clerk Job Description, and reporting requirements

FEBRUARY 2025 COMMITTEE MEETING HIGHLIGHTS

Improvements Committee

- Discussed Potable Water Storage System
- Discussed Ground Water Test Well/Site Selection/Guidelines for Location
- Discussed Monthly Water Inventory and Production Report
- Discussed WSC Urban Water Management Plan (UWMP) and vision
- Granlees Pumping Electrical Cost
- Discussed Steel Pipe to Calero Reservoir
- Discussed List of CIP Projects FY25-26
- Discussed SCWA Deposit
- Discussed District Administration Office Beautification

Communications & Technology Committee

- Received update on Website and Social Media
- Discussed Strategic Communication Plan and Pipeline
- Discussed Internal Communication—Strategic Planning Workshop
- Discussed Communications with the Community

Finance Committee

- Discussed Finance Report
- Received Update on Prior Year Accounting
- Recommended Accounting Software Contract with Caselle be moved to the Board for approval

Security Committee

- Discussed Revenue Sources and Expenditure Distribution
- Discussed Position with RMA
- Discussed Security Structure

Personnel Committee

- Recommended the Administrative Sergeant Job Description be moved to the Board for approval
- Discussed Non-Represented Salaries
- Recommended District Secretary reporting requirements and changes to Job Description be moved to the Board for approval

SPRING TIME IS MOSQUITO TIME

We have all looked forward to those pleasant evenings when we can enjoy backyard and park activities, barbecuing, and socializing with friends and family. Unfortunately, some uninvited visitors also enjoy those pleasant evenings – those pesky mosquitoes.



Now is the time to be sure the mosquito breeding areas are minimized: ensure there is no standing water, such as in bird baths or fountains, empty flower pots or containers, and ditches or other low spots which hold water where mosquitoes can breed.

MAKING CONSERVATION A CALIFORNIA WAY OF LIFE

It's time to start thinking about landscaping and water needs. It is possible to use less water in your yard and still safeguard your property from wildfires.

Firescaping is landscape design that reduces house and property vulnerability to wildfires. The goal is to develop a landscape with a design and choice of plants that offers the best defensible space and enhance your property by surrounding your house with plants that are less likely to burn.

- Plan a "leaner palette," with open space and less-crowded vegetation.
- Reduce fuel by replacing oily plants (such as junipers) with fire-resistant plants. Many are also drought-tolerant, like agave, white sage, rosemary, California lilac and poppy, lavender, and lantana. Check with your local nursery for more suggestions.
- Create "islands" of vegetation separated by permeable hardscape such as pebble pathways, which also help with runoff.
- Capture rainwater and use drip irrigation at night or early morning to reduce evaporation. Please be sure to observe outdoor irrigation restrictions that may be in effect.
- Clear out flammable and dead vegetation at least 30 feet from structures. Check with your local fire agency for the exact distances required in your area. Use inorganic materials such as gravel for mulch.
- Remove dead branches, grass, weeds and palm fronds, and thin out dense growth under bushes, ivy, and shrubs.
- Mow brown or dead turf to less than three inches. Better yet, replace it with fire-resistant ground cover.
- Trim tree branches to more than 6-10 feet above structures. Trim canopies so they do not touch.
- Remember to haul this debris away, and don't put it in the drainage ditches.

For more information on fire safety, see these [fire safety videos](#).

Zone 1 extends 30 feet (check local ordinances) out from structures.

- Remove all dead vegetation from your yard, roof and rain gutters.
- Trim trees regularly to keep branches 10 feet from other trees and 10 feet away from your roof.
- Remove or prune flammable plants and shrubs near windows, and items that could catch fire from around house and under decks.

Zone 2 extends another 70 feet.

- Mow grass to four inches (three if it's brown).
- Create horizontal and vertical space between shrubs, grass, and trees.
- Remove leaves, needles, twigs, bark, cones, and small branches.



HOW TO CONTACT THE DISTRICT

Visit us on the web at www.rmcsd.com!

*The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta

*Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700

*South Gate: 916-354-3743 *Contact the South Gate for after-hours water problems.*