



A Monthly Newsletter

August 2024

Serving the Community

“Your Independent Local Government Agency Providing Water, Wastewater, Drainage, Security and Solid Waste Services”

District Meeting Schedule For August 2024

All Meetings Will Be Held in Person

August 1, 2024

Communications & Technology Committee — 9:00 a.m.

August 7, 2024

Special Personnel Committee — 7:30 a.m.
Special Improvements Committee — 8:00 a.m.

Regular Board Meeting August 21, 2024 @ 5:00 p.m.

The public is invited to attend.

All meeting dates and times are subject to change.

Check our website, www.rmcsd.com for any changes.

MESSAGE FROM THE GENERAL MANAGER

August 2024

Dear Rancho Murieta Residents –

Over 15,000 checks per year!! That is the manual workload that the District faces due to customers’ reliance on paper payments. This approach leads to occasional mis-keying of account data and is a time-consuming and costly approach to handling payments. We encourage all customers to transition to automatic, electronic bill payment and help the District reduce costs and eliminate account errors.

The electronic payment system is safe, reliable, convenient and accurate. Customers can transfer to electronic payment with a quick call to the customer support staff at 916.354.3700. Please consider making the switch today. Billing disputes can be resolved just as easily with the electronic payment system as with paper checks.

Even if you aren’t ready to move to electronic, please update your contact information (phone numbers and email addresses) so you can receive important information in the most timely way possible.

Grand Opening of VIPS! The Sacramento County Sheriff’s Office (SCSO) is staffing a Community Service Center with a Volunteers In Partnership with the Sheriff (VIPS) position at the main CSD office located at 15160 Jackson Road with full service starting on August 5th. The initial schedule for the VIPS program is Mondays from 10AM – 2PM.

This is a welcome partnership with the SCSO and will enhance security services provided to the community. The SCSO oversees the VIPS program and helps citizens with neighborhood and law enforcement related issues and questions including crime reports.

New fiscal year – Reminder that the new service rates approved for fiscal year 24-25 will be reflected on the July statements which will be sent out on August 1st.

Thank you for taking the time to read this message.

Mark Matulich Director of Finance and Administration

PROPER DISPOSAL OF SUMMER RELATED ITEMS



As part of our continued partnership with the Community of Rancho Murieta, Cal-Waste wants to share some information regarding solid waste with your community.

Summer is a time for outdoor fun, gardening, and home projects. Knowing how to dispose of seasonal items like hoses, tarps, and drip lines properly is important. These items can be mistakenly placed in recycling bins, causing contamination and processing issues. Here's a simple guide to help you dispose of common summer items correctly.

Garden Hoses

Not Recyclable: Garden hoses are made from mixed materials and can tangle in recycling machinery, causing damage and delays.

Proper Disposal: Please place all hoses in your **trash cart**.

Tarps

Not Recyclable: Most tarps are made from plastic or vinyl, which are not accepted in curbside recycling programs.

Proper Disposal: For worn-out tarps, place them in your **regular trash**.

Drip Lines and Irrigation Tubing

Not Recyclable: These items are usually made from mixed plastics that are not recyclable through curbside programs.

Proper Disposal: Cut the drip lines or tubing into manageable pieces and dispose of them in your **trash cart**. If they are still usable, consider offering them to friends, neighbors, or community gardens.

Inflatable Pools and Pool Toys

Not Recyclable: Made from vinyl or other plastics, these items are not suitable for recycling.

Proper Disposal: Deflate and dispose of them in your **regular trash**.

Cal-Waste Recovery Systems is here to help our community reduce waste and recycle responsibly. Follow these guidelines to ensure your summer activities do not contaminate the recycling process. For more information on proper disposal and recycling, visit our website or contact our customer service team by calling **(916) 354-4154**.

JULY 17, 2024 BOARD MEETING HIGHLIGHTS

- Added Emergency Agenda Item to authorize repairs with TNT Industrial Contractors, Inc. to raw water pipe running from Granlees to Calero Reservoir
- Discussed insufficient water distribution storage capacity for Residences East/West
- Approved changes to Security Patrol Officer I/II Job Description
- Discussed changes to the Director of Operations Job Description and returned it to the Personnel Committee for revision
- Held a Public Hearing for the FY24-25 Capital Improvements Plan (CIP) projects and approved the proposed projects
- Voted for Nicholas Schneider for California Special Districts Association Board of Directors Seat A
- Discussed Water Code Section 350 procedural requirements and findings necessary to declare a temporary water emergency to halt all new hookups, distribution expansion, or construction approval until capacity can be determined

JULY 2024 COMMITTEE MEETING HIGHLIGHTS

Improvements Committee

- Discussed Emergency Repair of Broken Pipe for Lift Station 6A
- Discussed Location and Repair of Broken Raw Water Conveyance Pipe from Granlees to Calero Reservoir
- Discussed Letter from Bob Keil Regarding Development
- CIP 204-250-03 Wastewater Condition Assessment

Personnel Committee

- Discussed Updates to the Director of Operations Job Description
- Discussed Updates to the Security Patrol Officer I/II Job Description

Finance Committee

- Received Financial Report
- Discussed FY24-25 CIP List
- Discussed Schedule for Finance Committee Meetings

Board of Directors

Tim Maybee
President

tmaybee@rmcsd.com

Randy Jenco
Vice President

rjenco@rmcsd.com

Linda Butler
Director

lbutler@rmcsd.com

Martin Pohll
Director

mpohll@rmcsd.com

Stephen Booth
Director

sbooth@rmcsd.com



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BUSINESS HOURS
Monday - Thursday
8:00 a.m. to 5:30 p.m.
Friday
8:00 a.m. to 12:00 p.m.

Mimi Morris
General Manager
mmorris@rmcsd.com

Mark Matulich
Director of Finance and Administration
mmatulich@rmcsd.com

Travis Bohannon
Interim Director of Operations
tbohannon@rmcsd.com

Mel Outram
Patrol Sergeant
moutram@rmcsd.com

Amelia Wilder
District Secretary
awilder@rmcsd.com

Travis Bohannon
Chief Plant Operator
tbohannon@rmcsd.com

Ron Greenfield
Utilities Supervisor
rgreenfield@rmcsd.com

Serving the Community

HELP KEEP OUR DRAINAGE DITCHES CLEAN

Late summer and fall tend to produce a lot of waste debris as landscaping is maintained. Unfortunately this debris sometimes makes it into drainage ditches and needs to be removed by CSD staff in order to allow winter runoff to flow properly. Unremoved leaves and brush clog the drainage ditches and can add to flooding and erosion throughout the District. In addition, when staff have to spend time removing yard debris from ditches, it takes precious staff time away from other important duties such as repairing water leaks and performing preventative maintenance on other important utility infrastructure. Please try to pick up leaves and other debris that may make its way into the drainage ditches when you are doing landscaping. Please help by doing your part to help us maintain the delicate balance in this beautiful community. CSD Staff are working to clear the ditches for the upcoming winter season. Please be patient as they work through this task.



KEEP YOUR WASTEWATER/ SEWER LINES OPEN

Although we flush human waste down the toilet it does not mean sewers are waste disposal units. Sewers are not designed to cope with modern *disposable* products, and as a result these items can cause blockages. The drains connecting your home to the main sewer are only big enough to carry water, toilet paper, and human waste. They are often no wider than four inches. Around 75 percent of blockages involve *disposable* items. Avoid sewer line blockages which can be a drain on your finances due to expensive plumbing repairs.



Only toilet paper down the toilet

Remember to bag it and put in the garbage ... don't flush it!

NOTICE OF DISTRICT ELECTION

If you are interested in becoming a member of the Board of Directors of the Rancho Murieta Community Services District and are a registered voter within the District, you may obtain the paperwork from the Sacramento County Voter Registration and Elections Office at 7000 65th Street, Suite A, Sacramento, or on their website at <https://elections.saccounty.net/CampaignServices/Pages/Election-Documents.aspx>. The filing period is July 15, 2024 through August 9, 2024.

TIMELY PAYMENTS

Remember, the new rates went into effect July 1st, and the next bill will reflect the new rates. Electronic Funds Transfer from your bank account is the fastest, easiest way to pay your bill. You authorize your financial institution to deduct funds from your checking account around the 15th of the month. Visit our website at www.ranchomurieta.com to sign up for this service, or use the form on the back of your next bill. You can always call our helpful staff at 916-354-3700, or drop by the District office to sign up. Thank you for all your help!

GET NOTIFIED OF EMERGENCIES IN THE AREA

Two different emergency alert systems are available in our community. *The District recommends that residents sign up for both systems.*

Sacramento Alert for area-wide emergencies

This system will notify residents of area-wide emergencies that are critical and time-sensitive such as evacuations of neighborhoods, fires, levee failures, flooding, severe weather, disasters, unexpected road closures, and missing persons. The Sacramento County Office of Emergency Services (SacOES), in partnership with Yolo and Placer County emergency agencies, manages a state-of-the-art emergency alert system known as *Sacramento Alert*. Sacramento Alert sends rapid alerts to landline phones through "reverse 911" technology and to residents who have signed up through the Citizen Opt-In portal with their optimal contact information. This can include phone numbers as well as email addresses and TTY device information.

Sign up here: www.Sacramento-Alert.org

CodeRED for emergencies inside Rancho Murieta

The District also subscribes to **CodeRED** to inform residents about emergencies in Rancho Murieta on both sides of the highway. District staff can use this system to send alerts for at-risk missing persons, drinking water problems and other emergencies inside the district.

Sign up here by downloading the CodeRED Mobile Alert app today: <https://public.coderedweb.com/CNE/E0A618CC265A>

CHECKED YOUR HOSES LATELY?

It's a good idea to invest a few minutes in maintaining your personal water system—your water heater and the pipes that deliver water to your appliances—by taking these easy steps annually.

Flexible hoses connect your sink, toilet, washing machine and dishwasher to household water pipes. Many of these hoses are made of rubber or have rubber components, and over time all rubber plumbing components will deteriorate. Check them to make sure the material is in good shape.

Also, always check the hose connections for leaks and use Teflon tape to create a tight seal. Many leaks occur without warning, but one sign to watch for is greasy-textured black flakes when you run the hot water. That is an indicator of a deteriorating rubber hose. When you replace flexible hoses, opt for flex tubing or high quality rubber tubing labeled "chlorine resistant" for the longest life.

Visit our website for more information: www.ranchomurieta.com.



WE ARE CLOSED
for Labor Day!



HOW TO CONTACT THE DISTRICT

Visit us on the web at www.rmcsd.com!

- *The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta
- *Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700
- *South Gate: 916-354-3743 *Contact the South Gate for after-hours water problems.*